1 Hewlett Packard 18 IBM 3 ICL 8 Intel 2 Intercomp 1 JDR 2 Kontros 9 Leading Edge 1 Lyi-Cheng Enterprise 3 Matsushita Panasonic 6 Memorex Telex 4 Mind 9 Mitac - -

7 NCR 7 NEC

1 Mitsubishi 5 Nokia 5 Nomerel 20 Olivetti 1 PC Craft
1 PC Lab

6 PC Tech 1 Peacock 3 Philips 1 Photon Kinetics 1 Onix Onmi 1 Qume 5 Radisys

2 Rein 5 Sanyo 6 Schneider

1 Sharp 4 She Tronics

17 Siemens Nixdorf 1 Smith Corona 1 SMS

2 Syncomp 17 Tandon 2 Tatung 3 Tiki

3.

15 Toshiba 6 Tower

8 Tulip 3 Unisys 1 Vendex

5 Viglen 19 Wang 32 Zenith

1 Zees

From jimali Fri Sep 27 18:27:05 1991

MS 5053974 CONFIDENTIAL

To: bradsi Subject: RE: dri/novelVibm Date: Fri Sep 27 18:26:52 PDT 1991

You should make sure it has problems in the future. ;-)

jim

|>From | bradsi Fri Sep 27 10:03:28 1991 1 To: brade jimall johnlu mikemur paulma russs steveb tonya Cc: mackm | Subject: dri/novell/ibm

Date: Fri, 27 Sep 91 10:01:22 PDT

after IBM announces support for dr-dos at comdex, it's a small step for them to also announce they will be selling netware lite. maybe at comdex, maybe sometime soon thereafter. but count on it.

in addition to the crn story, we have word from oem that dri has been courting oems now telling them that if they sign up now, they can be on stage at comdex with them and ibm when ibm announces, so this time it's looks for real. we are ready to announce/ship our msdos for ps/2 packaged product.

we don't know precisely what ibm is going to announce. my best hunch is that they will offer dr-dos as the preferred solution for 286, os2 2.0 for 386, they will also probably continue to offer msdos at \$165 (drdos for \$99). drdos has problems running windows today, and I assume will have more problems in the future.

## 

From brade Fri Sep 27 18:35:22 1991 To: bradsi Cc: brade richab richf tonya Subject: FW: FYI - Windows message Date: Fri Sep 27 18:36:31 PDT 1991

I aksed to have this forwarded to me.

Two cents from rich! and I:

 $\{ c_i \}_{i=1}^n$ 

- 1) The check for dr dos better be perfect. otherwise you could be in a heep of trouble (ex comes up on compaq or zenith dos). Moreover, this check better be good enough so that dr does not work around it and prevent the message from coming up
- 2) The message has to be consistent with our other error messages (caution box etc.) and avoid making us look bad. The message below, in my opinion, leads us open to bad PR - it surely is the outer boundry of rudeness. It is also fairly extreme comapred to others in the product we have seen.
- 3) The point is to tell users we don't work and that they should proceed with caution - we can do this more professionally
- 4) The PC-DOS statement is problematic if ibm calls dr dos pc dos 6 so

MS 5053975 CONFIDENTIAL we think that we have to not state ms-dos or po-dos directly

Examples:

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- 1) No caps unless consistent with other messages
- 2) Skip the first sentence and replace it with a sensence indicating we
- have detected an incompatible operating system
  3) "foreign" operating system???, how about "other"
- 4) the last section is really rude it needs some work

does the user have a choice as to whether to proceed or exit?

recommend that we very carefully craft this and include liz and pr in the loop. We can get the message out that they don't work with windows without seeming so manipulative. We need to say the right thing so that people get the right message - we are beloing users by giving them info that windows is only tested on ms-dos

क्राभान्यते गांग्रेस्थां मान्यवस्त

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