



*SUEPO Staff Union of the  
European Patent Office*

## **EPO Staff Survey 2016**

*Presentation of partial results - 16/03/2016*

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## Overview

0. Response rate
1. Psychosocial risk level indicators
2. The effects associated with the risk levels
3. A few significant points



**0**  
**Response rate**

## Response rate

Total number of EPO employees (without externals)	6 797
Number of contacted employees	3 495
<b>Responses</b>	<b>2 645</b>
<b>Global response rate</b>	<b>39%</b>
<b>Response rate among contacted employees</b>	<b>76%</b>

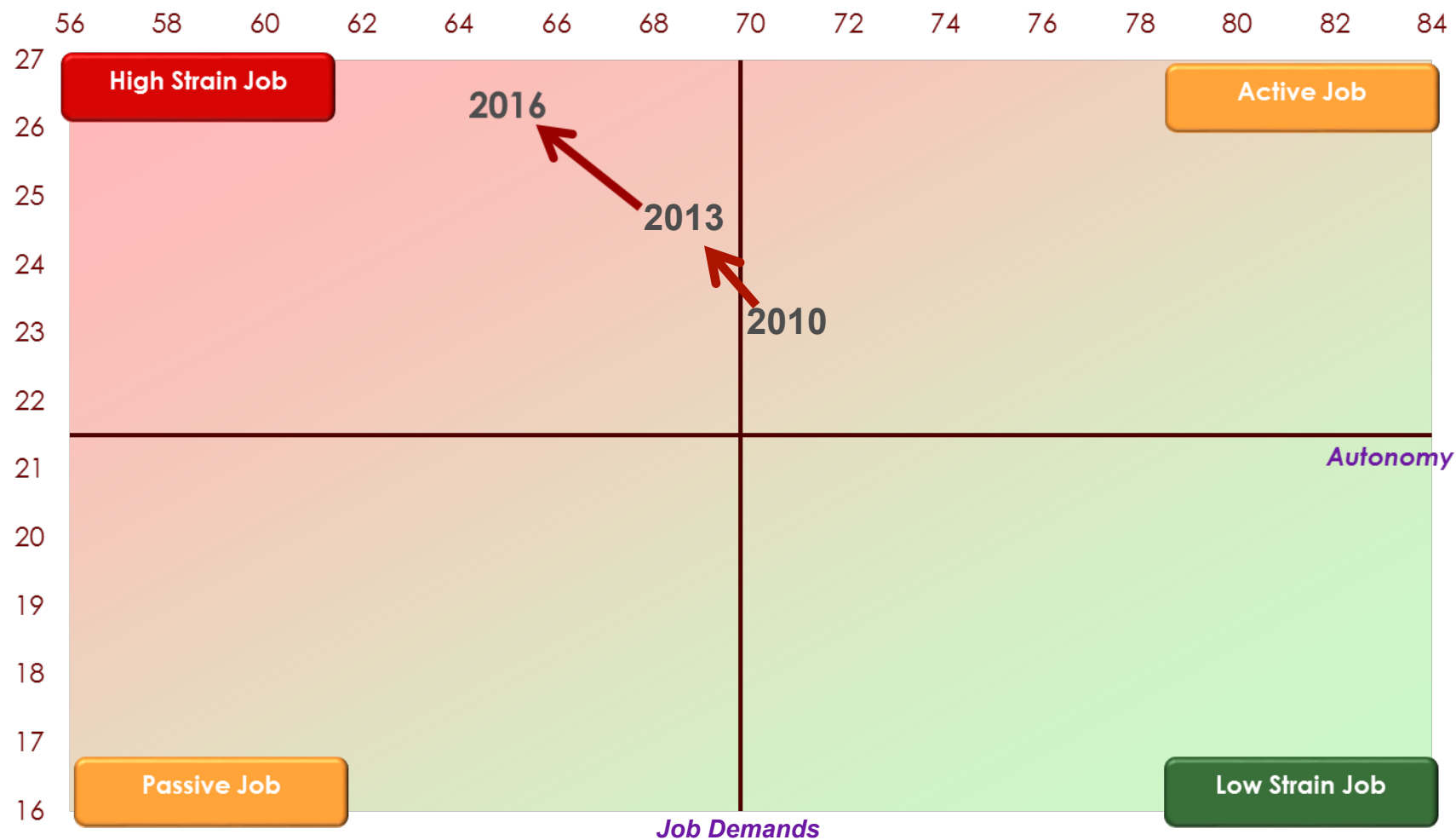


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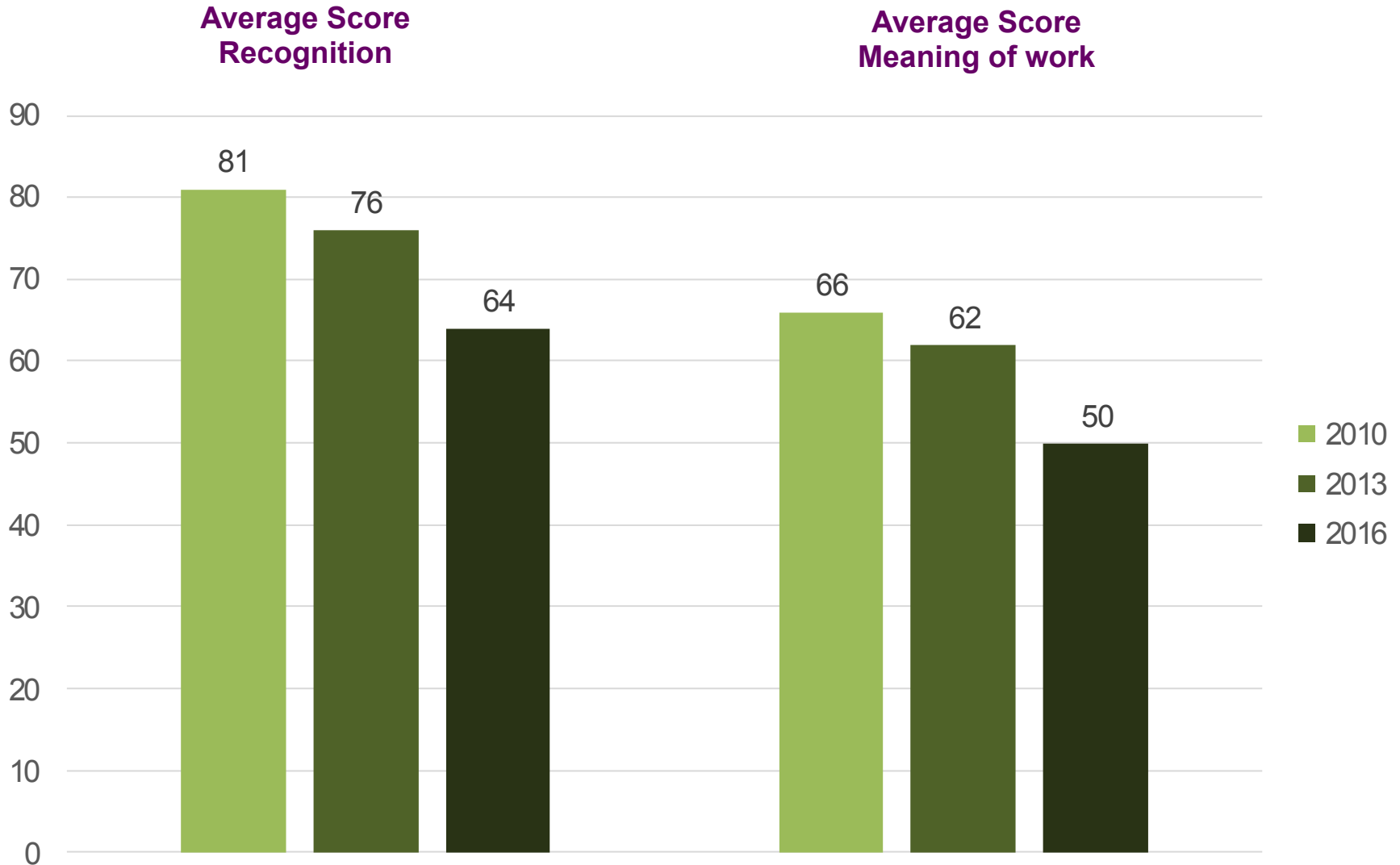
# Psychosocial risk level indicators

# « Job Strain » populations

## Average Evolution 2010 – 2013 – 2016



# Recognition and Meaning of work





**2**

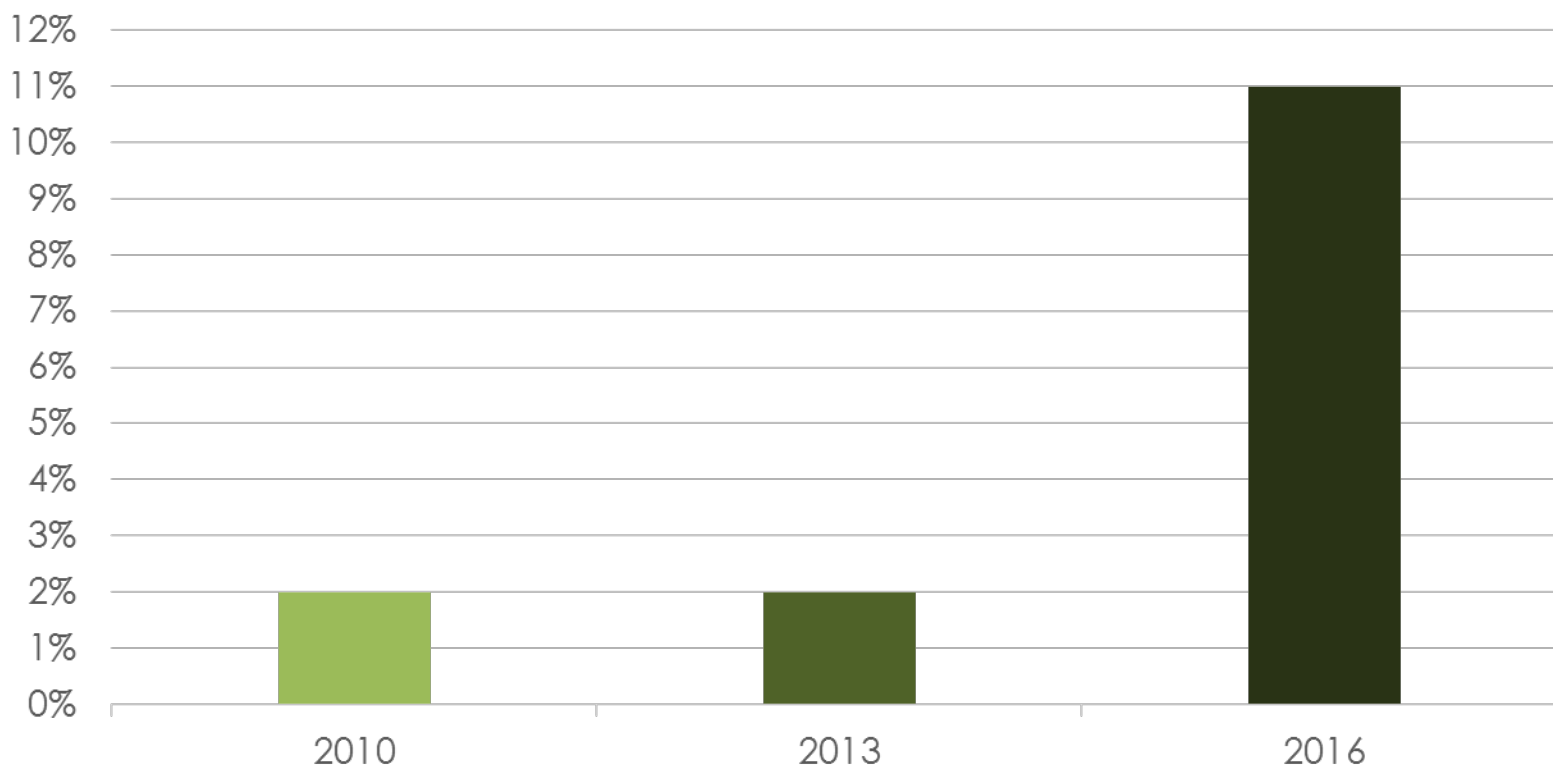
# **The effects associated with the risks levels**



# Populations experiencing « psychological distress »

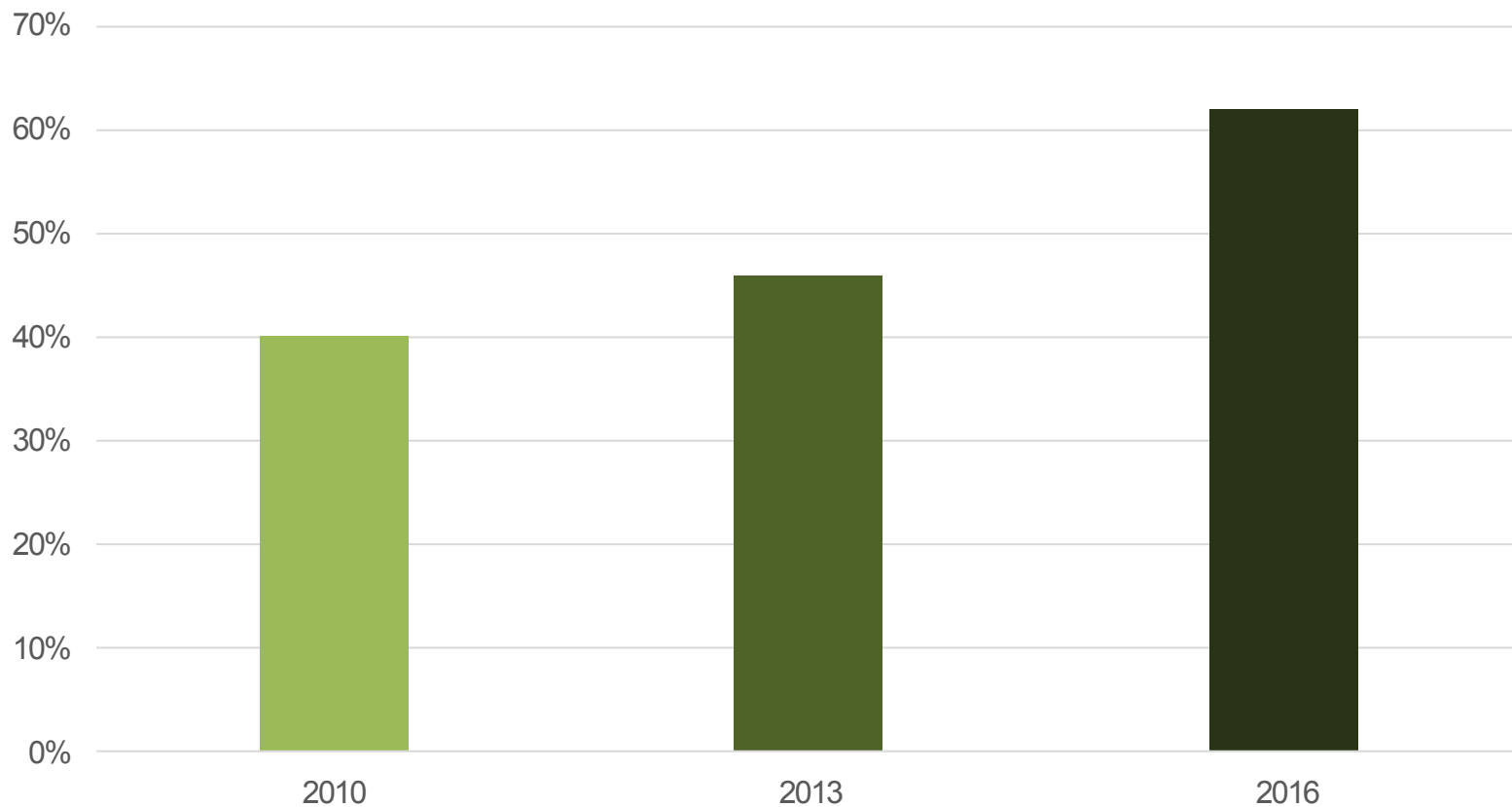
## Québec Health Survey

- Model validated as international scientific standard.
- 14 items around 4 themes (anxiety, depression, irritability, cognitive troubles) :
  - ➔ Score higher than 66 (out of 100) = employee « *in psychological distress* »



## Perceived Health

*Proportion of employees who consider that their current work life has a negative impact on their health*



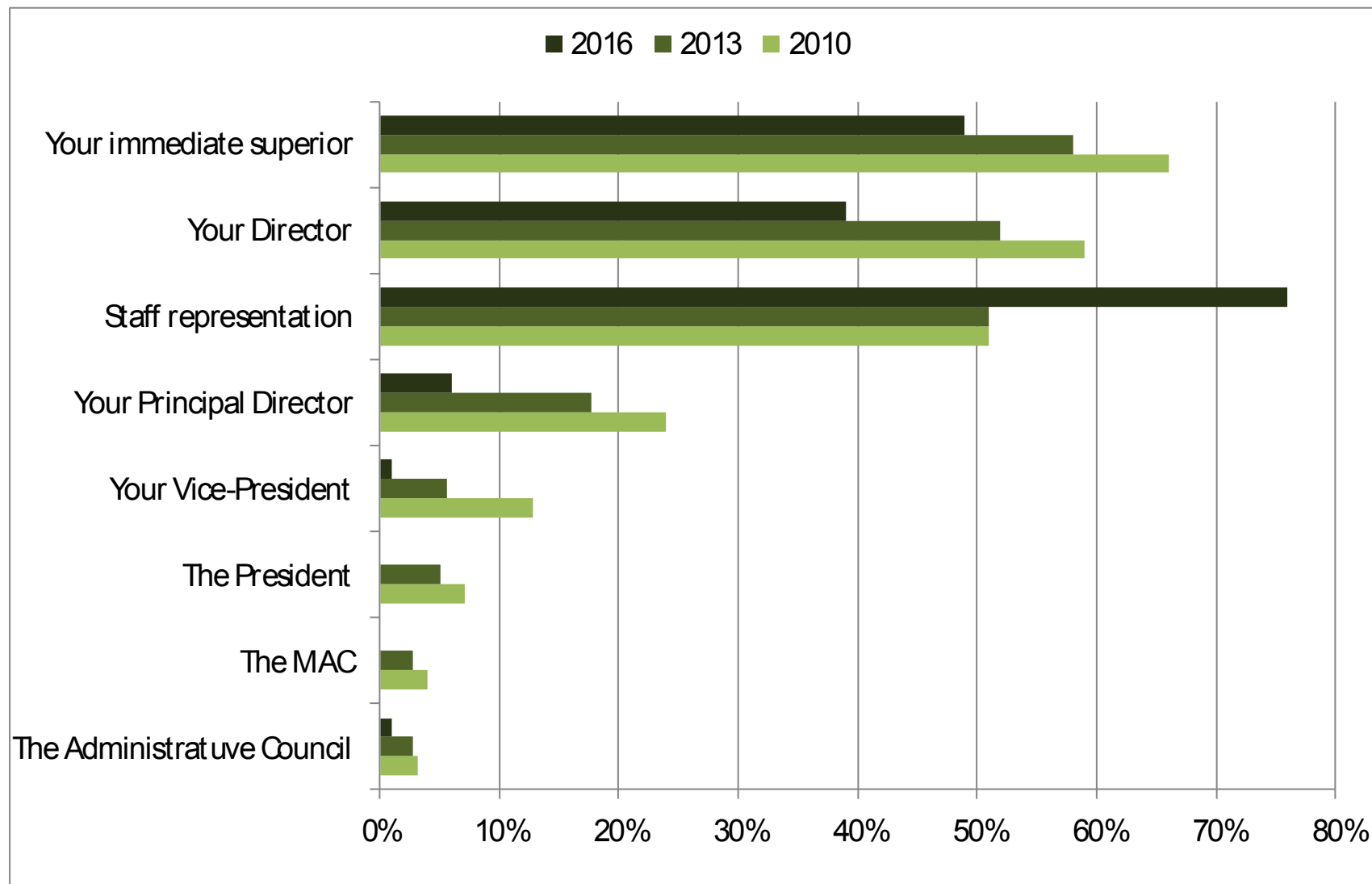


**3**

## **A few significant points**

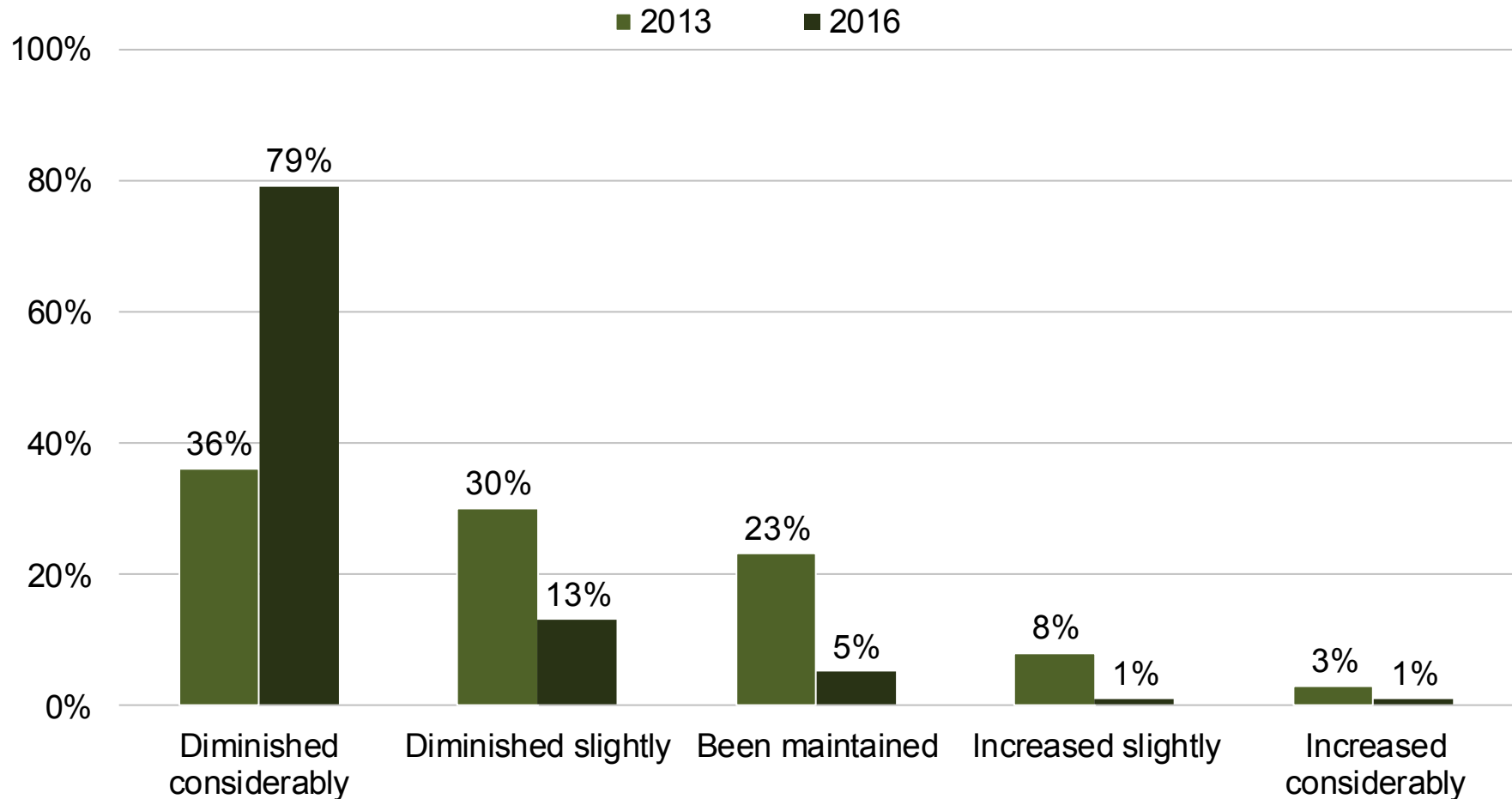
# Confidence in Management and Staff Representation

## Trend over 2010 – 2013 - 2016



## Quality

*In the last three years, the importance accorded to quality in relation to quantitative objectives:*



# Satisfaction

*Considering my overall work situation, I am:*

