Diego Eguidazu

Director Of Service Operations at European Patent Office

Rijswijk | Information Technology and Services

Current	European Patent Office, EUIPO
Previous	EUIPO, EUIPO, formerly OHIM, European Parliament
Education	Imperial College London
Recommendations	**1** person has recommended **Diego Eguidazu**

500+
connections

View Diego Eguidazu's full profile. It's free!

Your colleagues, classmates, and 500 million other professionals are on LinkedIn.

See all activity

Diego Eguidazu liked this

International Trademark Association (INTA) Pre-Annual...

Diego Eguidazu liked this

A summary of our cooperation activities for the Annual...

The EPO published its Annual Report 2018.

Diego Eguidazu shared

EPO annual report 2018 #epo

Diego Eguidazu liked this

The EU is gearing up to introduce the new European Travel...

Compliance Officer needed for Frontex

See more

Director Of Service Operations

European Patent Office

August 2018 – Present • 8 months

The Hague Area, Netherlands

Managing the distribution of work, and be accountable for the performance, quality and results of the Directorate. Managing the overall planning and priotity setting. Managing staff performance, and workforce planning. Promoting communication. Supervising IT operations activities.

People Also Viewed

Anne Goossens
Director Organisational Development at European Patent Office

John Selkirk
Director - Infrastructure & Operations at the European Patent Office

Elena Cabrerizo
@ European Patent Office

René Kraft
Principal Advisor for IT Matters chez European Patent Office

Kevin Douglas
Principal Director Information Management at European Patent Office

Dirk Geivaerts
Administrator Corporate Business Intelligence at European Patent Office

Nadejda Patras
Freelance Senior Project Manager at European Patent Office

Richard Kyle

Kris De Neef
Principal Director PD11 - Business Service at European Patent Office

---

Public profile badge

Include this LinkedIn profile on other websites

Diego Eguidazu
Director Of Service Operations at European Patent Office

European Patent Office

Imperial College London

View profile

Linked**in**®

First Name | Last Name

Example: Jeff Weiner

EUIPO
17 years 11 months

Deputy Director
EUIPO
October 2016 – Present • 2 years 6 months
Alicante/Alacant, Valencian Community, Spain

I lead the ICT Services area, which is responsible for the overall planning, deployment, operations of digital solutions and end-user services, under the authority of the Director for Digital Transformation.

Serving in a Management position, I provide leadership and guidance to assist the Department in accomplishing its corporate objectives:
• Advise on policy development and the identification of service priorities and collaborate with the Director to ensure coordinated delivery of service;
• Manage the human resources of the area, including drafting and updating job descriptions, allocating tasks and targets, dealing with recruitment, appraising staff performance and merit, identifying potential for career development;
• Ensure that the expected quantitative and qualitative outputs are delivered by leading the activity of the service and organising its efficient functioning, monitoring workloads;
• Ensure continued monitoring and maintenance of quality standards;
• Consider all those to whom services are provided to be "partners" and seek to see things from their point of view;
• Contribute to the learning of colleagues and staff, showing willingness to learn from others;
• Interact constantly with staff from the area as well as with other departments to negotiate agreements, create partnerships, define working methods, etc.
• Actively work towards the achievement of the goals of the EUIPO in accordance with the Office's Strategic Plan;

Head of Service
EUIPO
February 2013 – October 2016 • 3 years 9 months

I lead the Planning and Architecture Service, which is in charge, within the Business IT Department, of the overall IT planning, business analysis as well as defining and maintaining business, application and technical architecture and corresponding standards.

Serving in a Management position, I provide leadership and guidance to assist the department in accomplishing its corporate objectives.

Strategy is often political, prescriptive, long-term, rather stable and sometimes paradoxical. Execution, on the other hand, is dynamic, detailed, often difficult and dwells in the present. Mapping strategy into execution may be hindered by poor prioritisation, lack of detail planning, etc. In this, the Planning and Architecture Service helps by analysing priorities and translating high-level goals into detailed opportunities.

IT Coordinator for Cooperation Programmes
EUIPO, formerly OHIM
September 2010 – February 2013 • 2 years 6 months

Business change manager for the IT area, ensuring the appropriate level of commitment and readiness of the IT department in EU-wide cooperation projects.

IT advisor to cooperation programmes regarding Member State infrastructure and IT capacity in the area of industrial property.

Head of Development Support Sector
EUIPO, formerly OHIM
October 2007 – September 2010 • 3 years

Set up and managed a team of application architects responsible for the definition of company-wide IT standards and their application in software development projects.

IT Project/Programme Manager

EUIPO, formerly OHIM
May 2001 – September 2007 • 6 years 5 months

Assistant in the field of IT
European Parliament
July 2000 – May 2001 • 11 months

IT Consultant
European Commission
April 1998 – July 2000 • 2 years 4 months

IT consultant
Intrasoft International
March 1997 – April 1998 • 1 year 2 months

Education

Imperial College London
Msc, Software Engineering
1992 – 1996

Institut national polytechnique de Grenoble
Computer Software Engineering
1995 – 1995

Skills & Endorsements

Join LinkedIn to see Diego's skills, endorsements, and full profile

Join now

Certifications

Strategy Implementation ›
Coursera Course Certificates, License Z32WV9W8VVNX
December 2017 – Present

coursera
Verified

Strategy Formulation ›
Coursera Course Certificates, License 89VKN5PSTPH5
May 2017 – Present

coursera
Verified

Strategic Management ›
Coursera Course Certificates, License 9FF6JF2LCCDA
January 2017 – Present

coursera
Verified

Languages

Spanish

Recommendations

A preview of what LinkedIn members have to say about Diego:

> " *Diego is excellent managing projects, focus on results, and always promoting team work. His professionalism and dedication was a great contribution to OHIM eFillin...*

See more

Sign up to see who recommended Diego

Groups

Digital Single Market

European Union 2.0

IT Strategy

Imperial College Spa…

Agile and Lean Softw…

View Diego Eguidazu's full profile to...

- See who you know in common
- Get introduced
- Contact **Diego Eguidazu** directly

View Diego's Full Profile