

confirmation emails

Absence of confirmation email in the practice of acts through the portal

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[INPI \(HTTPS://INPI.JUSTICA.GOV.PT/NOTICIAS-DO-INPI?ORGANISMO=10\)](https://inpi.justica.gov.pt/noticias-do-inpi?ORGANISMO=10)

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Although our Online Services are operating normally, due to the malfunction that we have already reported (<https://inpi.justica.gov.pt/Noticias-do-INPI/Aviso-importante-Boletim-da-PI>), applicants apparently are not receiving the usual emails confirming the reception, by the INPI, of the acts carried out through the portal.

This does not mean that there has been any problem with the submission, so we advise against repeating the practice of any act.

To clarify any doubts, please contact our Customer Service, by telephone (808 200 689) or by email ([servico.publico@inpi.pt \(mailto:servico.publico@inpi.pt\)](mailto:servico.publico@inpi.pt)).

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